# IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF VIRGINIA Alexandria Division

MICROSOFT CORPORATION, a Washington corporation,	) ) )
Plaintiff,	Civil Action No: 1:22-cv-607-AJT-WEF
v.	)
JOHN DOES 1-2, CONTROLLING A COMPUTER NETWORK AND THEREBY INJURING PLAINTIFF AND ITS CUSTOMERS,	) ) ) )
Defendants.	) ) ) )

# BRIEF IN SUPPORT OF MICROSOFT'S MOTION FOR LIMITED AUTHORITY TO CONDUCT DISCOVERY NECESSARY TO IDENTIFY AND SERVE DOE DEFENDANTS

Plaintiff Microsoft Corp. ("Microsoft") respectfully requests an order authorizing it to conduct discovery necessary to identify and to serve the Doe Defendants.

On May 27, 2022, the Court granted an emergency *ex parte* temporary restraining order ("TRO") tailored to halt the operation and growth of an Internet-based spearphishing operation referred to as "Bohrium." Through Bohrium, Defendants are engaged in illegally accessing the accounts and computer networks of Microsoft's customers and stealing highly sensitive information. To manage and direct Bohrium, Defendants have established and operate a network of websites, domains, and computers on the Internet, which they use to target their victims, compromise their online accounts, infect their computing devices, compromise the security of their networks, and steal sensitive information from them. Dkt. No. 16.

Prior to issuance of the TRO, the Bohrium Defendants cause substantial harm by misusing the trademarks of Microsoft and others to lull victims targeted by Defendants into

believing that their malicious infrastructure is associated with Microsoft and other legitimate companies deceiving owners of infected computers into believing that their Windows operating system are functioning normally when, in fact, Defendants have surreptitiously corrupted them, converting them into instruments of crime aimed at stealing sensitive and confidential information from the owners. Defendants, moreover, misuse the trademarks of Microsoft and others to generate fake webpages, deceiving computer users into providing their account login credentials and other sensitive information to Defendants. *Id.* 

At present, Microsoft is in possession of limited, preliminary information regarding Defendants obtained from *inter alia* public sources of information provided by domain registries and registrars and other service providers whose services Defendants used. While much of such information provided in such records appears to be fictitious, Microsoft possesses information regarding an email address associated with Defendants that Microsoft has gathered through its own investigation. The domain names and this email address provide leads to be pursued through discovery tailored to identify Defendants.

In order to identify Defendants from information such as email addresses, domain names and IP addresses, it will be necessary to send subpoenas to third party email service providers, domain registrars, hosting companies and payment providers to obtain account and user information provided by Defendants in association with such email addresses, domain names and IP addresses. For example, such service providers often maintain billing and account information identifying the purchasers and account holders of such services, and maintain IP address logs associated with Defendants or their access to services, including data flow analyses, server logs, traffic logs, and any other similar information, associated with the IP addresses, reflecting the computers from which Defendants logged into their accounts. Given that the

account and user information kept by these third-party internet service providers regarding

Defendants is generally non-public, the service providers are not likely to provide it to Microsoft absent a subpoena.

Microsoft, accordingly, requests an order granting authority to serve subpoenas and/or international discovery requests to third party email service providers, domain name registrars, hosting companies and payment providers, to pursue the identities of the Defendants. By the instant motion, Microsoft requests authority to conduct discovery into these sources to identify Defendants. Given the state of the information currently in Microsoft's possession, Microsoft believes that limited discovery will assist Microsoft in its endeavor to identify, name, and serve Defendants.

### I. <u>ARGUMENT</u>

Under Federal Rule of Civil Procedure 26(d), discovery may not normally begin "before the parties have conferred as required by Rule 26(f)." Because Doe Defendants in this case are unknown to Microsoft, the conference Rule 26(f) contemplates cannot occur. This limitation on the initiation of discovery, however, can be we waived under Rule 26(d) by Court order.

Courts recognize that, in certain situations, the identity of the defendant may not be known prior to the filing of a complaint. In such circumstances, courts authorize a plaintiff to undertake discovery to identify the unknown defendants. In *Gordon v. Leeke*, 574 F.2d 1147, 1152 (4th Cir. 1978), the Fourth Circuit explained that, if a plaintiff states a meritorious claim against an unknown defendant, the Court should allow plaintiff to ascertain the identity of the unknown defendant through discovery. Courts in this Circuit have authorized parties to conduct discovery based on computer IP addresses, in order to assist in the identification of Doe defendants. *See Arista Records LLC v. Does 1-14*, 2008 U.S. Dist. LEXIS 102974 (W.D. Va.

2008) (granting discovery to identify John Does based on IP addresses); *Virgin Records America, Inc. v. John Doe*, 2009 U.S. Dist. LEXIS 21701 (E.D.N.C. 2009) (same).

This Court has granted Doe discovery used to identify registrants of Internet domains supporting cybercrime in prior cases. In *Microsoft v. John Does 1-8*, Case No. 1:14-cv-00811-LOG/TCB (E.D. Va. 2014), the court recognized the benefit of such discovery and ordered similar discovery so that Microsoft could investigate the identities of registrants of a number of Internet domains used to perpetuate the harmful "Shylock" Botnet. *See* Dkt. No. 39; *see also* Dkt. No. 26 in *Microsoft Corporation v. John Does 1-2*, Case No. 1:20-cv-730 (O'Grady, J.); Dkt. No. 40 in *Microsoft v. John Does* 1-27, Case No. 1:10-cv-00156 (Anderson, J.); Dkt. No. 30 in *Microsoft v. Piatti et al.*, Case No. 1:11-cv-1017 (Cacheris. J.). Likewise, in the instant matter, it is appropriate to grant Microsoft authority to conduct limited discovery to identify Defendants.

Microsoft seek a limited discovery period of 180 days, during which it will move forward diligently with subpoenas to email service providers, domain name registrars, hosting companies and payment providers in an attempt to further identify Defendants and/or to obtain additional contact information through which to effect service of process. The discovery will be narrowly tailored such that it only seeks information that is related to known infrastructure associated with the Defendants. Microsoft's initial discovery will be directed to the third party service providers Cosmotown, Inc. (domain registrar), GMO Internet, Inc. (domain registrar), GoDaddy.com, LLC (domain registrar), Network Solutions, LLC (domain registrar), Dynadot, LLC (domain registrar), Namecheap, Inc. (domain registrar), Sav.com LLC (domain registrar), NameSilo, LLC (domain registrar), Registrar.com, Inc. (domain registrar), DNC Holdings, Inc. (domain registrar), Name.com, Inc. (domain registrar), Enom, Inc. (domain registrar), PDR Ltd. d/b/a

PublicDomainRegistry.com (domain registrar), Hosting Concepts B.V. d/b/a Registrar.eu (domain registrar), Porkbun LLC, Ledl.net GmbH (domain registrar), which are known to be directly or indirectly associated with Defendants and the infrastructure at issue in this case. See Coy Decl., ¶ 6-7 (Dkt. #8, Att. 5); App. A. Once Microsoft undertakes third party discovery of the known email service providers, domain name registrars and hosting companies, associated with Defendants, Microsoft anticipates that there will be additional targets for discovery when new points of contact, IP addresses, email addresses, methods of payment, etc. are identified. For example, after receiving information about email accounts and IP address accounts used by Defendants, there will likely be additional secondary email addresses, login IP addresses, account creation IP addresses and payment information that are identified. All of this information is specifically associated with the Defendants and with the discrete body of infrastructure used by Defendants. Microsoft requests the ability to send further subpoenas to third party providers associated with this information, in their effort to more specifically identify Defendants and to obtain further contact information to provide them notice of the case and to serve the pleadings. Even though the requested discovery is iterative, it will always be related to the original body of infrastructure known to be associated with Defendants.

In pursuing downstream discovery, Microsoft acknowledges the burden that such a sustained effort of requesting relief for each additional target of third-party discovery would place on the Court. Plaintiffs therefore propose that if they identify additional third-party Internet service providers (ISPs), email service providers, hosting companies, and payment providers from the discovery above, limited to those flowing from the known infrastructure of Defendants, they shall be permitted to send further subpoena requests without seeking additional relief from this Court.

# II. CONCLUSION

For the reasons set forth herein, Microsoft respectfully requests permission under Rule 26(d) to conduct such discovery for a period of 180 days, as may be necessary, to further identify and serve Defendants.

Dated: July 15, 2022 Respectfully submitted,

/s/ David Ervin

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#### **CERTIFICATE OF SERVICE**

I hereby certify that on July 15, 2022, I will electronically file the foregoing with the Clerk of Court using the CM/ECF system.

Copies of the foregoing were also served on the defendants listed below by electronic mail -

#### John Does 1-2

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